



WARRANTY AGAINST MANUFACTURER DEFECTS BY PRODUCT CLASS

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Manufacturer defect is defined as any characteristic of the product which hinders its usability for the purpose for which it was designed and manufactured. The warranty against manufacturer defects doesn't cover any cosmetic changes, or normal use and wear and tear. All warranties cease at a products discontinuance. Here's a quick summary of our products and how long each is covered for manufacturer defects:

Covered

All AWE brand products. Please note that special order items are not returnable. **Used, pre-owned, special order or prototype products for sale have no warranty unless explicitly stated in page content**

Period

All durations start at the time of purchase (we'll ask for proof of purchase date):

AWE brand exhausts: Tubing, welding, flex areas: Lifetime

Valves on exhausts: Three years on mechanical components, one year on valve motors

Electronics / Electronic Components found on any product: One year

Catalysts: One year

Tip finish defects (please follow washing instructions prior to contacting support): One year (see Tip Finish below)

Intakes (all components) One year

Filters: One year

Intercoolers: One year

Other: Foilers, accessories, tools, valances, drive train stabilizers, suspension components: One year

Turbo kits/turbochargers: Not covered under warranties, special order item

Condition of system

In the event of a return, a product must be returned with no signs of abuse, incorrect installation, forced installation, motorsports usage, or product altering whatsoever. Any trace of the aforementioned will result in warranty denial.

Action

Upon verification of warranty coverage, AWE will, at its sole option, repair, replace, consult toward remedy or issue a refund for the defective product.

Labor

Labor for original installation, removal, and subsequent installation/inspection not covered.



Shipping

If a claim is determined by AWE at its sole discretion to be a manufactured defect, AWE will cover two-way shipping to AWE either from consumer or dealer and back to either consumer or dealer. AWE may also request a "Destroy in Field" of any defective parts.

Restocking

No restocking fee for Manufacturer Defect.

Exclusions

In all cases, AWE must be afforded the opportunity to remedy the situation before the removal of the product from the vehicle. Installations deemed errant AWE will result in denied claims. Any evidence of offroad abuse or use of the product in motorsports or racing conditions is grounds for warranty denial. Warranties will be voided if the product is improperly serviced, modified, or used in a way not intended by the Manufacturer. The Consumer is responsible for ensuring that the product is installed in a safe and proper manner, and should cease use of the product immediately if an unsafe or improper condition is noted. If an unsafe or improper condition is noted, the Consumer should then immediately contact the facility where the product was purchased.

Tip Finish

AWE's One Year Tip Finish Warranty covers defects on AWE tips for a period of one year from the purchase date. Exclusions to the AWE One Year Tip Finish Warranty: (1) Pinhole sized pitting on the inside of tips, which is considered normal wear and tear, and (2) Blemishes or marring of appearance due to weather, road hazards, lack of maintenance (defined in next sentence) or extremes of heat or cold. Thorough periodic cleaning of AWE tips is required as general maintenance, and must be done prior to submitting a warranty claim on tips, as returned tips found to have been dirty (and not defective) will have forfeited any core charges.